

Wake County Quality Supplement

Quality Improvement Goal Tracking Tool (Centers)



The intent of participation in a quality-improvement activity is to help programs improve quality, as measured by Program Standard points. With upcoming changes to eligibility criteria, programs with 4 or 5 Program Standard points should seek to improve their point level in order to maintain supplements. The new “Goal Tracking” tool is designed to help providers identify appropriate quality-improvement goals and select an appropriate quality-improvement activity. Please note that continued participation in the chosen quality-improvement activity and progress toward goal achievement will be monitored by Quality Supplement Program Staff on a monthly basis.

Please complete this form and return within 1 month of renewing. Please use one of the following methods to return materials:

- Scan and email to wakeQS@childcareservices.org
- Fax to 919-403-6959
- Mail to Child Care Services Association at 1201 S. Briggs Ave, Ste 200, Durham, NC 27703

Program Standard Goals:

Which areas for improvement would you like to address (*please check all that apply*)?

Listed below are examples of specific objectives.

<input type="checkbox"/> Physical Environment	<input type="checkbox"/> Interactions	<input type="checkbox"/> Program Structure	<input type="checkbox"/> Health, Safety & Personal Care Routines	<input type="checkbox"/> Language and Reasoning	<input type="checkbox"/> Parent and Staff Support	<input type="checkbox"/> Activities for Children
<ul style="list-style-type: none"> • Indoor space used for child care • Furniture for routine care, play, and learning • Provision for relaxation and comfort • Arrangement of indoor space for child care • Display for children • Space for privacy 	<ul style="list-style-type: none"> • Supervision of play and learning • Provider–child interaction • Discipline • Interactions among children 	<ul style="list-style-type: none"> • Schedule • Free play • Group time • Provisions for children with disabilities 	<ul style="list-style-type: none"> • Greeting/departing • Nap/rest • Meals/snacks • Diapering/toileting • Health practices • Safety practices 	<ul style="list-style-type: none"> • Books and pictures • Encouraging children to communicate • Developing reasoning skills • Informal use of language 	<ul style="list-style-type: none"> • Provisions for parents • Balancing personal and care giving responsibilities • Opportunities for professional growth • Provisions for professional needs 	<ul style="list-style-type: none"> • Fine motor • Art, music, and movement • Blocks & Dramatic play • Math/number • Nature/science • Sand and water play • Promoting acceptance of diversity • Use of TV, video, and/or computer • Active physical play

Quality Improvement Activity:

Please specify the activity in which you intend to enroll:

<input type="checkbox"/> Quality Improvement Initiative: Child Care Association	<input type="checkbox"/> Literacy Invites and Nurtures Kids' Success: Motheread	<input type="checkbox"/> Child Care Health Consultant Quality Improvement Program: NC Child Care Health Consultants
<p>On-site technical assistance designed to assist programs with improving their current star-rating. Services include mock assessments, improvement planning, demonstration, and professional development planning.</p>	<p>The Professional Development Plan will be administered through Child Services Association Training & Support Department. While working with this program providers will have access to mentoring sessions, course work, and trainings that translate into DCDEE credits.</p>	<p>Child Care Health Consultants (CCHC) focuses on health, safety, and nutritional issues that occur in child care. The Quality Improvement program focuses on the personal care routines section of the Environmental Rating Scale as many facilities tend to score lower in this section of the scales. CCHC's can also provide expert guidance and technical assistance to child care providers on a wide variety of health and safety areas.</p>
<input type="checkbox"/> Accreditation Technical Assistance: Child Care Association	<input type="checkbox"/> CLASS™ Assessment and Training: Child Care Association	<input type="checkbox"/> Directors Leadership Academy: Child Care Association
<p>On-site technical assistance designed to assist providers with the NAEYC accreditation process. Services include assistance with self study & staff portfolios, improvement planning, demonstration, support groups, and professional development planning.</p>	<p>CLASS™ assessments are available upon request. Certified CLASS™ observers will complete a 90 minute observation using the CLASS™ PreK, Toddler or Infant tool. A written summary of scores will be provided.</p>	<p>A year-long academy for center directors that provides training on the Program Administrators Scale (PAS). Center directors receive on-site technical assistance related to their administrative roles, meet monthly with a cohort of other directors, and receive individualized support to strengthen their leadership skills.</p>
<input type="checkbox"/> Healthy Social Behaviors Initiative: Child Care Association	<input type="checkbox"/> Infant Toddler Quality Enhancement Initiative: Child Care Association	<input type="checkbox"/> Quality Enhancement Initiative: Wake County Smart Start
<p>Provides technical assistance to teachers and directors in child care centers serving children who display challenging behaviors and/or those who wish to further develop pro-social behaviors in all children served. Services include specialized consultation, technical assistance and training to promote social and emotional competencies in all children.</p>	<p>On-site technical assistance regarding infants & toddlers. Services include both in-depth and short-term options. Specialists also offer workshops on the Infant Toddler Environment Rating Scale (ITERS-R), Positive Guidance for Infants & Toddlers and more.</p>	<p>Provides weekly on-site consultation and coaching for licensed three- or four-star facilities in Wake County who serve children receiving subsidy and who are willing to improve their star rating and program quality. Non-cash grants, based on the material needs identified through Environmental Rating Scale assessments, may be available to these centers.</p>

*****See the Quality Improvement Activities & Resources (Center) Sheet for contact and registration information. This is not a Quality Improvement Activity registration form. You must contact individual programs to register for your chosen activity.*****

Goal Implementation:

Please describe how your selected activity will help you achieve your improvement goal(s)?
