



## Child Care WAGES<sup>®</sup> Program Statewide Outcome Overview FY19

### Retention

- 14% turnover rate of WAGES participants

### Education

- 88% of active participants have permanent levels on the education scale (AAS ECE or higher) *or* have submitted education during the year to document additional coursework\*

### Compensation

- 4,144 child care professionals were issued supplements
- \$974 average six-month supplement

### Participant Satisfaction (Survey Data)

- 99% of respondents reported satisfaction with WAGES and its administration
- 99% of directors reported positive attitudes toward WAGES in their child care programs
- Nearly 100% of those who reported having had interactions with WAGES staff found them to be helpful and pleasant

\* Includes counties that have participated at least two years.