



## Child Care WAGES<sup>®</sup> Program Statewide Outcome Overview FY20

### Retention

- 12% turnover rate of WAGES participants through March

### Education

- 89% of active participants have permanent levels on the education scale (AAS ECE or higher) *or* have submitted education during the year to document additional coursework\*

### Compensation

- 3,880 child care professionals were issued supplements
- \$993 average six-month supplement

### Participant Satisfaction (Survey Data)

- 99% of respondents reported satisfaction with WAGES and its administration
- 99% of directors reported positive attitudes toward WAGES in their child care programs
- Nearly 100% of those who reported having had interactions with WAGES staff found them to be helpful and pleasant

\* Includes counties that have participated at least two years.