

**Locations for Free Tax Preparation for Tax Year 2020 (VITA)**  
**Alamance • Caswell • Durham • Franklin/Granville/Vance • Orange • Wake**  
 (February 2021)

You may also call the IRS at 1-800-829-1040 for assistance or visit their website at [www.irs.gov](http://www.irs.gov).

**What if my child care provider does not supply the required tax ID number?** Assuming that you already meet the other requirements to claim the child care credit, but are missing the required ID number of the provider, you can still claim the credit by demonstrating “due diligence” in attempting to secure the needed information. If the care provider refuses to give the identifying information or the provider cannot be contacted, you can still claim the credit by providing whatever information is available about the provider (such as name and address) on the form used to claim the credit Form 2441 (PDF), *Child and Dependent Care Expenses*, or Form 1040A, Schedule 2 (PDF), *Child and Dependent Care Expenses for Form 1040A Filers*. You should write “see page 2” in the columns calling for the missing information. Write at the bottom of page 2 that the provider refused to give the requested information. This statement will show that you used due diligence in trying to secure and furnish the necessary information.

### Alamance County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
United Way of Alamance County & Partners  <b>VITA appointments should be made online at:</b> <a href="http://www.uwalamance.org">www.uwalamance.org</a> Or Calling (336) 438-2000	United Way of Alamance County 220 E. Front St.	Burlington	27215	(336) 438-2000	TBD Virtual Appointments, <a href="http://www.uwalamance.org">www.uwalamance.org</a>	A Virtual	Yes	No
	Philadelphia SDA Church 629 Cameron St.	Burlington	27215	(336) 438-2000	TBD Virtual Appointments, <a href="http://www.uwalamance.org">www.uwalamance.org</a>	A Virtual	Yes	No
	Williams High School Finance Academy 1307 S. Church St. (Room 227)	Burlington	27215	(336) 438-2000	TBD Virtual Appointments, <a href="http://www.uwalamance.org">www.uwalamance.org</a>	A Virtual	Yes	No
	Elon University Downtown Center 217 E. Davis St.	Burlington	27215	(336) 278-5234	Feb – March 9am – 12pm Drop off appt & pick-up appt.	A Will need schedule 2 appointments	Yes	No
	Mebane Arts & Community Center 633 Corregidor St.	Mebane	27302	(336) 438-2000	TBD Virtual Appointments, <a href="http://www.uwalamance.org">www.uwalamance.org</a>	A Virtual	Yes	No
AARP / Kernodle Senior Center	1535 S. Mebane St.	Burlington	27215	(336) 222-5135	TBD Pick up info appt; Drop off appt & pick-up appt.	A Will need schedule 3 appointments	Yes	No

### Caswell County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
Caswell County Senior Center	649 Firetower Rd.	Yanceyville	27379	(336) 694-7447	TBD	TBD	Yes	No

### Person County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
Person County Council on Aging	87 Semora Rd.	Roxboro	27573	(336) 599-7484	TBA Pick up Info appt; drop-off appt and pick-up appt.	A 3 step process	Yes	No

## Durham County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
Durham Tech Main	1637 Lawson St. Building 6, Room 6-105  Applying options 1. 100% Virtual 2. Drop Off/Pick Up 3. Supported Self Prep	Durham	27703	(919) 536-7270 <a href="mailto:VITA@durhamtech.edu">VITA@durhamtech.edu</a>	Feb 1st	A	Yes	Yes
Holton Career and Resource Center	401 N. Driver St.  Applying options: 1. 100% Virtual 2. Drop Off/Pick Up 3. Supported Self Prep	Durham	27703	(919) 536-7247 <a href="mailto:VITA@durhamtech.edu">VITA@durhamtech.edu</a>	Feb 1st	A	Yes	Call ahead to reserve interpreter
Reinvestment Partners – NCCU School of Law	Email is the fastest way to get in touch. <a href="mailto:vita@durhamtech.edu">vita@durhamtech.edu</a>  110 E Geer Street—DROP OFF Only. See instructions online <a href="https://nc-tac.com/taxpayer-assistance-center-1/page.html">https://nc-tac.com/taxpayer-assistance-center-1/page.html</a>	Durham	27707	(919) 286-1822	Jan 25-April 9 Mon-Fri 11am-4pm Mon - Fri, 11AM - 4PM Tues 11AM - 6PM	Virtual drop off only. Email or call for more information.	Yes	No
NCCU School of Law/ NC-TAC	Email is the fastest way to get in touch. <a href="mailto:vita@durhamtech.edu">vita@durhamtech.edu</a>  110 E Geer Street—DROP OFF Only. See instructions online <a href="https://nc-tac.com/taxpayer-assistance-center-1/page.html">https://nc-tac.com/taxpayer-assistance-center-1/page.html</a>	Durham	27701	(919) 286-1822 Ext. 28 (Call or Online at <a href="http://www.NC-TAC.com">www.NC-TAC.com</a> )	Jan 25-April 9 Mon-Fri 11am-4pm	Virtual drop off only. Email or call for more information.	Yes	Call for info. Hispanic Family Center is completing application in Spanish
North Durham Center Durham Tech	Virtual—Must have an email address. Upload documents into secure portal. <a href="https://nc-tac.com/taxpayer-assistance-center-1/page.html">https://nc-tac.com/taxpayer-assistance-center-1/page.html</a>	Durham	27712	(919) 536-7247 <a href="mailto:VITA@durhamtech.edu">VITA@durhamtech.edu</a>	Jan 25-April 9 Mon-Fri 11am-4pm	Virtual must have email address.	Yes	Yes – Contact Hispanic Family Center

## Franklin, Granville, and Vance Counties

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
Franklinton Senior Center	602 E Mason St. (State Road 1211)	Franklinton	27525	(919) 494-5611	TBD	A	Yes	No
Granville County Senior Center (65 & over only)	107 Lanier St	Oxford	27565	(919) 693-1930	Feb 8th – Apr 15th Thurs 5pm - 8pm	A	Yes	No
Louisburg Senior Center	127 Shannon Village	Louisburg	27549	(919) 496-1131	TBD	A	Yes	No
Vance County Senior Center (AARP)	126 South Garnett St.	Henderson	27536	(252) 430-0257	TBD	A	Yes	No

## Orange County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
Carolina Law VITA at UNC School of Law	160 Ridge Rd. (Van Hecke-Wettach Hall - Room #5048)	Chapel Hill	27599	<a href="http://studentorgs.law.unc.edu/vita/taxpapers/">http://studentorgs.law.unc.edu/vita/taxpapers/</a>  <a href="mailto:zosborne@live.unc.edu">zosborne@live.unc.edu</a>	File from home	File from home <a href="http://www.myfreetaxess.com/">http://www.myfreetaxess.com/</a>	Yes	No
Passmore Center (Central Orange Senior Center)	103 Meadowlands Dr.	Hillsborough	27278	(919) 245-4242 <a href="http://www.orangecountync.gov/ocncvita">www.orangecountync.gov/ocncvita</a>	Feb 3rd – Apr 12th If you don't have an email, smart phone or computer Call 919-245-4242	Virtual VITA & DIY VITA	Yes	No
Chatham Council on Aging (Senior Centers)	East Chatham, 365 NC/ Hwy. 87 N.	Pittsboro	27312	(919) 542-4512	Feb 9th - Apr 6th Tue 1pm - 6pm Thur. 8:30am-2pm Sat 11am - 3pm (Sat only 2/27 & 3/27)	No appointmen ts this year/drop- off documents only	Yes	Yes
	West Chatham, 112 Village Lake Rd.	Siler City	27344	(919) 542-4512	Feb 9th - Apr 6th Tue 1pm - 6pm Thur. 8:30am-2pm Sat 11am - 3pm (Sat only 2/27 & 3/27)			
Orange Co. Department of Social Services	113 Mayo St.	Hillsborough	27278	(919) 245-4242 Spanish- (919) 245-2010 <a href="http://www.orangecountync.gov/ocncvita">www.orangecountync.gov/ocncvita</a>	Feb 3rd – Apr 12th If you don't have an email, smart phone or computer Call 919-245-4242	Virtual VITA & DIY VITA	Yes	Yes
Seymour Senior Center	2551 Homestead Rd.	Chapel Hill	27516	(919) 245-4242 <a href="http://www.orangecountync.gov/ocncvita">www.orangecountync.gov/ocncvita</a>	Feb 3rd – Apr 12th If you don't have an email, smart phone or computer Call 919-245-4242	Virtual VITA & DIY VITA	Yes	No

## Wake County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W= Walk-In	E-File	Services In Spanish
Avery Street Annex	<a href="https://www.aarp.org/money/taxes/aarp_taxaide/">https://www.aarp.org/money/taxes/aarp_taxaide/</a>	Garner	27529	(919) 662-5051	TBD	Online only	Yes	No
Bond Park Community Center	<a href="https://www.aarp.org/money/taxes/aarp_taxaide/">https://www.aarp.org/money/taxes/aarp_taxaide/</a>	Cary	27513	(919) 462-3970	TBD	Online only	Yes	No
Centro Para Familias Hispanas / Hispanic Family Center / Catholic Parish Outreach	For appointments and information visit <a href="https://nc-tac.com/hispanic-family-center-vita/page.html">https://nc-tac.com/hispanic-family-center-vita/page.html</a> 2013 North Raleigh Blvd.	Raleigh	27604	(919) 873-0094 ext. 222 Or (919) 286-1822 ext 27	January: 30th February: 6th, 13th, 20th, 27th March: 6th, 13th, 20th, 27th April: 10 <sup>th</sup> Sat 10am – 4pm	A	Yes	Yes
Falcon Park Hut	Feb: 820 S Main St March & April: 105 Falcon Dr. <a href="https://www.aarp.org/money/taxes/aarp_taxaide/">https://www.aarp.org/money/taxes/aarp_taxaide/</a>	Fuquay Varina	27526	(919) 552-1430	Feb – Apr	Online	Yes	No
Herbert C. Young Community Center	<a href="https://www.aarp.org/money/taxes/aarp_taxaide/">https://www.aarp.org/money/taxes/aarp_taxaide/</a> 101 Wilkinson Avenue	Cary	27513	Mon Wed or Fri Call 919-764-0242 to schedule an appointment.  Tue & Thurs call 919-335-3152	Feb 8 – April 14 Appointments: 10am-4pm	A	Yes	No
Longview Baptist Church	2308 New Hope Rd.	Raleigh	27604	Call for information at 919-365-4248	Feb-April	A	Yes	No
Northern Wake Senior Center	235 E. Holding Ave.	Wake Forest	27587	(919) 554-4111 AARP Tax line: 919-263-4186	Feb-April TBD	A	Yes	No
Northside Community Church	621 N. 1st Ave.	Knightdale	27545	(919) 261-8929	Feb-April TBD	W	Yes	No
St. Andrew the Apostle Catholic Church	3008 Old Raleigh Rd.	Apex	27502	(919) 362-0414 ext. 147 For Appointments leave a message or visit website	applicants can apply online <a href="https://www.saintandrew.org/serve/social_action/tax_assistance/">https://www.saintandrew.org/serve/social_action/tax_assistance/</a>	A	Yes	Yes (by request)
St. Raphael The Archangel Catholic Church, Parish Center Meeting Rooms	5815 Falls of Neuse Rd.	Raleigh	27609	(919) 865-5700 ext. 303 Email: <a href="mailto:dkreidemc@nc.rr.com">dkreidemc@nc.rr.com</a>	TBD	A	Yes	Yes