

Locations for Free Tax Preparation for Tax Year 2023 (VITA)
Alamance • Caswell • Durham • Franklin/Granville/Vance • Orange • Wake
 (January 2024)

You may also call the IRS at 1-800-829-1040 for assistance or visit their website at www.irs.gov.

What if my child care provider does not supply the required tax ID number? Assuming that you already meet the other requirements to claim the child care credit, but are missing the required ID number of the provider, you can still claim the credit by demonstrating “due diligence” in attempting to secure the needed information. If the care provider refuses to give the identifying information or the provider cannot be contacted, you can still claim the credit by providing whatever information is available about the provider (such as name and address) on the form used to claim the credit Form 2441 (PDF), *Child and Dependent Care Expenses*, or Form 1040A, Schedule 2 (PDF), *Child and Dependent Care Expenses for Form 1040A Filers*. You should write “see page 2” in the columns calling for the missing information. Write at the bottom of page 2 that the provider refused to give the requested information. This statement will show that you used due diligence in trying to secure and furnish the necessary information.

Alamance County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
United Way of Alamance County & Partners	220 E. Front Street.	Burlington	27215	Call to schedule appointment (336) 203-3332 or make appointment online at: uwalamance.org/tax-time	January 1 – April 6, 2024 Mondays & Wednesdays 11:00AM – 7:00PM Tuesdays & Thursdays 9:00am - 4:00PM Saturdays 9:00AM – 12:00PM	A	Yes	Yes
United Way of Alamance County & Partners	633 Corregidor Street	Mebane	27302	Call to schedule appointment (336) 203-3332 or make appointment online at: uwalamance.org/tax-time	January 1 – April 6, 2024 Fridays only 9:00am – 1:00PM	A	Yes	Yes
Philadelphia SDA Church VITA	629 Cameron Street	Burlington	27215	(336) 210-5206	February 4 – April 7, 2024 Sundays 12:00 PM – 2:30 PM Drive-thru tax prep Drop off/Pick up only.	W	Yes	No

Caswell County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
Caswell County Senior Center	649 Firetower Road.	Yanceyville	27379	Call to schedule appointment (336) 694-7447 Ask for Cindy	February 12 – April 8, 2024 Mondays 9:00AM – 3:00PM Mornings and Afternoons By appointments	A	Yes	No

Person County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
Person County Council on Aging (ages 50+)	87 Semora Road.	Roxboro	27573	Call to schedule appointment (336) 599-7484	February 6 – April 9, 2024 Tuesdays 9:00AM – 3:00PM By appointments only	A	Yes	Yes

Durham County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
Lyon Park Community & Recreation Center (Reinvestment Partners)	1309 Halley Street	Durham	27707	Call to schedule appointment (919) 286-1822	February 3 – April 6, 2024 Saturdays 9:00AM – 12:00PM	A	Yes	Yes
Main Library Durham County	300 N Roxboro Street	Durham	27701	(919) 695-7548	February 2 – April 12, 2024 Mondays, Wednesdays, and Fridays 10:00AM – 6:00PM	W	Yes	No

Franklin, Granville, and Vance Counties

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
Granville County Senior Center (60 & over only)	107 Lanier Street.	Oxford	27565	Call to schedule appointment (919) 693-1930	February 8 – April 11, 2024 5:00PM – 7:20PM By Appointment only The site provides face-to-face and drop off volunteer return preparation.	A	Yes	No
Vance County Senior Center (AARP)	500 N. Beckford Drive Suite D.	Henderson	27536	Call to schedule appointment (252) 430-0257	February 1 – April 15, 2024 Wednesdays 9:30AM – 3:00PM	A	Yes	No
S Granville Public Library AHOC	1550 S Campus Drive	Creedmoor	27522	(919) 528-1752	January 29 – April 17, 2024 Mondays 5:00PM – 8:00PM	W	Yes	No
Richard Thornton Public Library	210 Main Street	Oxford	27565	(919) 693-1121	January 27 – April 13, 2024 Saturday 10:00AM – 2:00PM	W	Yes	No

Orange County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W=Walk-In	E-File	Services In Spanish
Passmore Center (Central Orange Senior Center)	103 Meadowlands Drive	Hillsborough	27278	Call to schedule appointment (919) 245-4242 or make appointment online at www.orangecounty.nc.gov/ocncvita	February 7 – April 13, 2024 Wednesdays 1:00 PM – 4:00 PM Saturdays 9:00AM - 1:00PM	A	Yes	No
Seymour Senior Center	2551 Homestead Road.	Chapel Hill	27516	Call to schedule appointment (919) 245-4242 or make appointment online at www.orangecounty.nc.gov/ocncvita	February 8 – April 13, 2024 Thursdays 9:00 AM to 12:00 PM, 1:00 PM - 4:00 PM Fridays 9:00 AM – 12:00 PM Saturdays 9:00 AM – 1:00 PM	A	Yes	No
Refugee Support Center-Carrboro	401 Highway NC 54 E-15	Carrboro	27510	Call to schedule appointment (919) 548-8669	February 1 – April 6, 2024 Mondays 10:00 AM – 4:00 PM Thursdays 10:00 AM – 4:00 PM Saturdays 10:00 AM – 4:00 PM	A	Yes	No
Chatham Council on Aging Seniors (Location at old court house)	East Chatham, 365 NC/ Hwy. 87 N.	Pittsboro	27312	Call to schedule appointment (919) 542-4512 Ext 225	February 3 - April 13, 2024 Wednesdays 1:00 PM – 4:00 PM Saturdays 10:00 AM – 3:00 PM	A	Yes	Yes
	West Chatham, 112 Village Lake Road.	Siler City	27344	Call to schedule appointment (919) 542-4512 Ext 225	February 6 - April 9 2024 Tuesdays 11:00 AM -3:00 PM Saturdays 11:00 AM – 4:00 PM			

Wake County

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W= Walk-In	E-File	Services In Spanish
Apex Senior Center	63 Hunter St	Apex	27502	Call to schedule appointment (919) 446-3231	February 1 – April 11, 2024 Tuesdays and Thursdays 9:30AM – 2:30PM	A	Yes	No
Herbert C. Young Community Center	101 Wilkinson Avenue Eagle Room at HYCC	Cary	27513	Call to schedule appointment (919) 446-1750	February 1 – April 15, 2024 Mondays, Wednesdays, Fridays 9:30AM – 3:00PM	A For simple returns, they can occasionally accept walk ins.	Yes	No
Falcon Park Hut	105 Falcon Dr.	Fuquay Varina	27526	Call to schedule appointment (919) 552-1430	February 1 – April 15, 2024 Tuesdays and Thursday 10:00AM – 4:00PM	A	Yes	No
Garner Advent Christian Church	1120 Vandora Springs Rd	Garner	27529	Call to schedule appointment (919) 762-6774	January 30 – April 15, 2024 Tuesdays and Thursdays 10:00AM – 3:00PM	A	Yes	No
Centro Para Familias Hispanas / Hispanic Family Center / Catholic Parish Outreach	2013 North Raleigh Blvd.	Raleigh	27604	Call to schedule appointment (919) 286-1822	February 3 – April 13, 2024 Saturdays Only 9AM – 1PM	A appointment are strongly encourage	Yes	Yes
Food Bank Central & Eastern NC	1924 Capital Blvd	Raleigh	27604	Call to schedule appointment (919) 438-1646	February 1 – April 11, 2024 Tuesdays and Thursdays 9:00AM – 2:30PM	A	Yes	No
Longview Baptist Church	2308 New Hope Rd.	Raleigh	27604	Call to schedule appointment (919) 578-2405	February 2 – April 15, 2024 Mondays and Wednesdays 9:15AM – 3:30PM	A	Yes	No

Wake County (cont...)

Volunteer Tax Preparation Site	Address	City	Zip	Phone	Days & Hours	A=Appt W= Walk-In	E-File	Services In Spanish
St. George's Anglican Church	1210 Dixie Trl	Raleigh	27607	Call to schedule appointment (919) 438-3689	February 6 – April 9, 2024 Tuesdays 9:00AM – 3:00PM	A	Yes	No
Hyder House	4420 Pleasant Grove Church Rd	Raleigh	27613	Call to schedule appointment (919) 438-3689	February 1 – April 15, 2024 Mondays and Wednesdays 9:00AM – 3:00PM	A	Yes	No
Friendship Chapel Baptist Church	237 Friendship Chapel Rd	Wake Forest	27587	Call to schedule appointments (919) 263-4186 Call during the hours of 9:00 AM – 3:00 PM Monday, Tuesday, and Wednesday. Do not leave voicemails	January 29 – April 9, 2024 Mondays and Tuesdays ONLY 9:00 AM – 3:00 PM	A	Yes	No